



SMART CITY  
 3720 HOWARD HUGHES PKWY  
 LAS VEGAS, NV 89109  
 888-446-6911  
 702-943-6001 (FAX)



TELEPHONE SERVICE CONTRACT

Company Name		Booth / Room	Show Name:
Billing Name		<i>If a show directory is published, do you want your company name and assigned numbers listed? Yes No</i>	Show Dates: ___/___/___ To ___/___/___
Billing Address			
City, State/Country, Zip			E-mail
Contact	Telephone ( ) -		Fax Number ( ) -
Credit Card No.	Expiration /	Cardholder Signature(2)	Print / Type Cardholder Name

Description of Service	Type	QTY	Incentive	Base	+ Long Distance / Equip Deposit	Total
<b>1. Standard Line ( PBX Service, must dial 9 then number )</b>						
a. Line without a telephone (Unrestricted Long Distance)	LO		\$ 235	\$ 310	+ \$ 100	
b. Multi-Line Phone w/1 main Number & 1 rollover line (Unrestricted)	ML		\$ 335	\$ 410	+ \$ 100	
c. Refundable Multi-Line Instrument Deposit (6)	ML-INST				+ \$ 100	
<b>2. Dedicated Line ( Direct line do not dial 9 )</b>						
a. For Modem use (no Instrument) (Unrestricted) – Limited Quantity	DL		\$ 375	\$ 450	+ \$ 100	
<b>3. Special Telephone Services</b>						
a. Telephone Instrument (Single Line, Touchtone)	SL / DI		\$ 31.50	\$ 31.50		
b. Long Distance Restrictions – PBX Service (Local / Credit Card)	TLD / CC		\$ 20	\$ 20		
c. ISDN Line 128 K BRI (2B + D) (unrestricted) – Limited Quantity	IP		\$ 500	\$ 575	+ \$ 400	
<b>4. Dry Pair ( 3<sup>rd</sup> Party Circuit Extended from D-Mark to Booth ) – Must order circuit / dial tone from local Bell Co or Other Provider.</b>						
a. Analog Extended Pots line from D-Mark to Booth	DP		\$ 200	\$ 275		
b. ISDN BRI Extended circuit from D-Mark to Booth	IS		\$ 300	\$ 375		
c. DSL Extended circuit from D-Mark to Booth	HL		\$ 400	\$ 475		
d. T-1 Extended voice circuit from D-Mark to Booth	T1		\$ 2,000	\$ 2,075		
e. Special Quote – Attachment A or SOW (if applicable)	MT		(Call 888-446-6911 for quote)			
<b>5. Other</b> _____ (Call 888-446-6911 for quote)						
<b>6. Distance Fee of \$100 for each line outside the convention venue. (\$ 100 ) x (number of lines)</b>						
						<b>SUBTOTAL</b>
<b>Unused portions of deposits returned with final billing.</b>						<b>ESTIMATED 15% TAX / FEES DEPOSIT = SUBTOTAL x 15%</b>
<b>TOTAL PAYMENT MUST ACCOMPANY ORDER. Credit Card users may fax order to 702-943-6001</b>						<b>GRAND TOTAL</b>

**\*\* Incentive Price applies to orders received With Payment, 21 days prior to the 1<sup>st</sup> day of show move-in. \*\***

**Notes:**

- Deposit is for Long Distance, 800#, and Calling Card usage. Additional LD deposits for International accounts may apply and will be determined upon request for service.
- For your convenience we will use this authorization to charge your credit card for any additional amounts incurred.
- Smart City offers Fax Machines, Cell Phones and Pagers for your convenience (Call 888-446-6911 for quote).
- Installations are due 24 hours prior to show opening.
- Smart City accepts payment in US dollars drawn on a US Bank or a credit card (AMEX, VISA, MC). Make all checks payable to: **Smart City**.
- One Multi-Line Instrument Deposit is required for each Multi-line Circuit ordered.
- Attach any required additional floor plans/diagrams.
- All unused instrument/access deposits will be returned (within 60 days of show close) after final reconciliation of your bill.

**\*\*\*\*\* Credit card authorization must be on file for All Services and Applicable Taxes / Fees. \*\*\*\*\***

**Customer Acceptance of Terms and Conditions:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Indicate location in Booth with an X.

Island

Standard

**Important!**  
Important! Important!

**Include floor plan w/orientation. A move fee starting at \$100 per line may apply to relocate the circuit after it is Installed.**

**FOR SMART CITY USE:**

Type of Service \_\_\_\_\_ Exhibitor No. \_\_\_\_\_

Extension #(s) \_\_\_\_\_ Payment Rec'd \_\_\_\_\_

Special Instructions \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_ CSR \_\_\_\_\_ DATE \_\_\_\_\_

## LIMITATION OF LIABILITY

Except for claims for physical injury to persons, SMART CITY and its suppliers or subcontractors will not be liable for any special, or consequential damages or for loss, damage or expense directly or indirectly arising from customer's use or inability to use the system either separately or in combination with other equipment or software or for commercial loss of any kind (including loss of business profits) based upon breach of warranty, breach of contract, negligence, strict tort or any other legal theory; whether or not SMART CITY or its suppliers or its subcontractors have been advised of the possibility of such damage or loss. Some states do not allow limits on warranties or on remedies for breach in certain transactions, in such states, the limits in this section may not apply. In no event shall liability exceed a refund of amounts actually paid to Smart city by company for their telecommunications service(s).

(1) All Exhibitor contracts are solely between SMART CITY and the prospective Exhibitor; (2) SMART CITY is not the employee, agent, or partner of the Facility; (3) The Facility is not a party to, nor shall it have any obligations or liabilities whatsoever to any Exhibitor, under any Exhibitor Contract including without limitation, the obligation to provide any of the services covered by such Exhibitor Contract; (4) No representations or warranties are being made by the Facility with respect to any Exhibitor Contract or any Communications Services; (5) The right of the Exhibitor to receive any Communications Service will be terminated if this Agreement is terminated for any reason provided therein; and the Facility will have no obligation to continue providing such services unless the Facility elects in its sole discretion to continue to provide such services itself or through a third party; (6) The provisions of the Exhibitor Contract are separate and independent from the provisions of the exhibitor's lease space in the building and shall not affect the exhibitor's obligations under such lease and without limiting the foregoing, in no event shall any default by SMART CITY under the Exhibitor Contract or any failure with respect to any Communications Services have any effect on any Exhibitor's obligations to the Facility under any lease or any other occupancy agreement between such Exhibitor and the Facility.

## TERMS AND CONDITIONS

<p><b>1. Payment</b> and order must be received no later than 21 days prior to the first day of show move-in to obtain the <b>Incentive/Discount Rate. Base Rate</b> applies to all orders received with payment from (1) to (20) Twenty days before show move-in has started. Any unpaid balance after close of show will incur a 1.5% / month finance charge.</p> <p>2. The prices listed on this contract do not include Federal, State, Local or Other Taxes and Tax surcharges. Taxes/Tax surcharges will be included on your final bill. Smart City's Federal ID is 65-0524748.</p> <p><b>3. Conditions for processing service contract / On-time Installation:</b></p> <p>(a) Payment for service must accompany contract. (b) Incomplete contract forms will delay processing, please provide all information requested. (c) Booth number(s) must be identified on face of form. (d) Complete Floor Plan itemizing location of circuit(s) in booth must be designated on form or customer provided diagram(s) 2 days before move-in date. (e) Customer provided / ordered circuits must be installed and working 2 days before show move-in. (f) Customers must provide Smart City with Circuit Number and Provider's name. (g) Orders / changes received within 3 days of show move-in will be worked after other orders are complete.</p> <p><b>4. Equipment Management:</b></p> <p>(a) Exhibitors should pick up telephone equipment at the Smart City Service Desk. Unused deposits paid will be refunded by mail within 60 days of show close following final reconciliation of your bill. (b) The exhibitor will be fully responsible for the protection and safekeeping of rental equipment and will be responsible for returning all rental equipment to the Smart City Service Desk by 5:00 p.m. the day following close of the show. (c) The Smart City Service Desk will be open to handle equipment rentals during move-in and show.</p> <p>5. Any problems should be reported to the Smart City Service Desk.</p> <p>6. Claims will not be considered unless filed in writing by Exhibitor prior to close of Show.</p> <p><b>7. Any additional cost incurred by SMART CITY to: 1) assist in trouble diagnosis or problem resolution found not to be the fault of SMART CITY or 2) collect information required to complete the installation that customer fails to provide may be billed to the Exhibitor at the prevailing rate.</b></p> <p><b>8. CANCELLATION –</b> (a) There is a minimum \$150 Cancellation fee. Cancellations must be in writing. Additional cancellation charges will apply for orders that have already incurred labor, material, and / or engineering costs. (b) Some broadband services and special circuits cannot be cancelled once ordered and will incur full charges listed / quoted. (c) Credit will not be given for service installed and not used.</p>	<p>9. Only Smart City personnel are authorized to modify system wiring or cabling. Material and equipment furnished by Smart City for this service contract shall remain the property of Smart City.</p> <p>10. Due to the cost of processing checks, any refunds due in the amount of \$10.00 or less will not be refunded except on request.</p> <p>11. There will be a \$25.00 service charge for all returned checks.</p> <p><b>12. Long Distance and Directory Assistance:</b></p> <p>(A) Toll restricted requests will restrict lines to local only or local and "1-800" calling only. All other "1+" or "0+" dialing will be restricted (this includes all long distance calls). (B) All lines will be restricted from "976" and "900" dialing unless otherwise requested. (C) Smart City will provide a detailed listing of all calls made on the line.</p> <p><b>A \$.95 surcharge per call will be charged on all "1-800, 950" and credit card calls. An additional \$.95 surcharge per call will apply if duration of call is over 10 minutes. The "1-800, 950" type call surcharge does not apply to Dedicated Lines, item #2a.</b></p> <p><b>A \$2.00 surcharge per call will be charged on all directory assistance, Information, 0+ and Operator assisted calls.</b></p> <p><b>NOTE: THE EXHIBITOR IS RESPONSIBLE FOR ALL LONG DISTANCE, DIRECTORY ASSISTANCE AND OPERATOR ASSISTED CHARGES AGAINST ASSIGNED TELEPHONE NUMBER(S).</b></p> <p>13. In the case of a call which is not connected, but where the called telephone is allowed to ring for more than 30 seconds, our telephone equipment will automatically place a charge on your account as if the call had been completed. To avoid such charges, we suggest that you observe the time when placing calls.</p> <p>14. The number(s) assigned to you are for the duration of this event only. Service cannot be moved or transferred outside of the Center and intercept service cannot be provided.</p> <p>15. Prices are based upon current rates and are subject to change without notice.</p>
<p><b>Complete and Return To</b></p> <p>*** ORDERING SERVICES ***      *** FLOOR PLANS ***</p> <p><input type="checkbox"/> MAIL CHECK OR FAX PAYMENT W/ORDER AND FLOOR PLAN TO:                  SMART CITY                  3720 HOWARD HUGHES PKWY SUITE #190                  LAS VEGAS, NEVADA 89109                  (888) 446-6911    FAX (702) 943-6001</p>	

VISIT US ON THE WEB AT: [WWW.SMARTCITY.COM](http://WWW.SMARTCITY.COM)

\*\*\* Tipping is not permitted. Any request from personnel for gratuities should be reported to WCCA Management immediately. \*\*\*