

WiFi policy

It is forbidden to install or operate devices that propagate wifi or wireless signal at 2.4GHz or 5GHz frequency bands, as these would cause interferences in the general wifi service provided at the venue.

In the interests of everyone, unauthorized wireless networks will be detected and shut down. All exhibitors must adhere to the wifi policy and penalty processes could be activated if any are found to be in breach of the policy.

Should an exhibitor need to install wifi or wireless signals other than these provided by the venue, specific request should be placed to our network and communications department at woc.internet@firabarcelona.com to become a candidate. Each request will be studied by local expert team, who will accept or decline the request. If request is accepted, local team will detail specific rules and configuration, and agree an onsite meeting for its validation.

RECOMMENDATIONS FOR EXHIBITORS

- Please see all available connectivity products at the online exhibitor service catalogue.
- If connectivity is critical for you, it is recommended to contact our network and communications department in advance, so as tailor-made connectivity solution could be ordered.
- Should your devices (mobile phones, laptops, etc.) could only connect through wifi, it would be required to be compatible with 5GHz frequency band (wifi standard 802.11a/n/ac). Any device not compatible with 5GHz will not work with any product ordered at **12.1 ONLINE SERVICES CATALOG**. Fira de Barcelona will not be responsible for any claim on devices not compatible with 5GHz.
- Fira de Barcelona has a state of the art wifi network available with more than 1.200 antennas distributed along the venue to offer best wifi possible to exhibitors and attendees. The installation or operation of unauthorized wifi networks causes interferences deteriorating wifi performance to yourself and your neighbour exhibitors and attendees. Please use wifi service provided by Fira de Barcelona.