



HOTEL RESERVATIONS

Hotel Blocks

Exhibiting companies that have not arranged a hotel room block should contact the ASCO Annual Meeting Customer Service Center **immediately**. Individual room assignments cannot be made until a room block is secured.

All Exhibitor room blocks are 100% prepaid and the payments are non-refundable. Exhibitors with confirmed room blocks will be required to manage their room blocks via the room block management website. Passwords were issued in early February 2014. **If you have not received your password, please contact the [ASCO Annual Meeting Customer Service Center](#).**

Reservations must be entered and paid in full by the deadline of **Thursday, April 3 at 5:00 PM EDT**. Name and date changes can be made until Wednesday, May 7 at 5:00 PM EDT.

Important Notice:

All official hotel room blocks for the ASCO Annual Meeting must be secured directly through the ASCO Annual Meeting Customer Service Center, operated by J. Spargo and Associates. If you receive an email or phone call from other companies, we strongly recommend you do not secure hotel rooms from these unapproved vendors. We can only guarantee hotel room availability and rates offered through J. Spargo and Associates. If you have any questions, please contact the ASCO Annual Meeting Customer Service Center.

Important Exhibitor Policy

All exhibitor room blocks for the ASCO Annual Meeting must be secured directly through the ASCO Annual Meeting Customer Service Center. Exhibiting companies who do not utilize the ASCO Annual Meeting Customer Service Center to secure hotel rooms will be subject to a 10% surcharge on the exhibit space rental rate.

Hotel Reservation Policy

Any rooms not reserved and paid for will be released on **Thursday, April 3 at 5:00 PM EDT**.

Special Assistance

ASCO, McCormick Place and all official ASCO Annual Meeting Hotels, comply with the Americans with Disabilities Act. If you require special assistance, please contact the Customer Service Center at the phone number below.

Questions?

For help or questions regarding exhibitor hotel reservations contact:

Dawn Senavitis dawn.senavitis@jspargo.com

Kelsey Adkins kelsey.adkins@jspargo.com

ASCO Annual Meeting Customer Service Center

Phone: 888-788-1522 (within the U.S) or +1-703-449-6418 (outside the U.S.)

8:30 AM – 5:00 PM (Eastern Time) closed on weekends and U.S. holidays

Registration Email: ascoregistration@jspargo.com

Hotel Reservations Email: ascohousing@jspargo.com