# FINAL PREPARATIONS FOR THE 2018 ASCB | EMBO MEETING

Wednesday, November 14

Webinar Presentation





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### Items to Review Today

- Before You Arrive in San Diego
- Upon Arrival at the San Diego Convention Center
- During the Meeting
- Security Tips
- Exhibiting Tips
- Post Meeting
- Frequently Asked Questions



#### **Exhibits Schedule:**

#### Exhibitor Move-In hours are as follows:

Thursday, December 6:	12:30 – 4:30 pm
Friday, December 7:	8:00 am – 4:30 pm
Saturday December 8:	8:00 am - 12:00 nm - (light set up may)

Saturday, December 8: 8:00 am – 12:00 pm – (light set up may continue until 4:30 pm)

\*Light set up may continue between 12:00 pm and 4:30 pm on Saturday, December 8, however, all crates must be removed and placed into storage by 12:00 pm on Saturday, December 8

#### **Exhibit Hours:**

Sunday, December 9:	9:30 am – 4:00 pm
Monday, December 10:	9:30 am – 4:00 pm
Tuesday, December 11:	9:30 am – 4:00 pm

#### Exhibitor Move-In hours are as follows:

Tuesday, December 11: 4:30 – 9:00 pm Wednesday, December 12: 8:00 am – 12:00 pm



#### Registration

- Be sure you have completed the registration process through the online Exhibitor Portal for your team who will be participating in the Meeting
- Primary Contacts do not automatically receive a badge. If you will be onsite, you must add your name to the exhibiting company's badge list
- If the registration contact is picking up all company badges, make arrangements for a time and place to meet to distribute badges
- Once exhibitor registration opens, the official Meeting badges will be required to access the Learning Center (exhibit hall)
- Exhibitor Registration Desk will be located in Lobby D of the San Diego Convention Center
- Exhibitor Registration Hours:

Thursday, December 6	1:00 – 5:00 pm
Friday, December 7	8:00 am – 5:00 pm
Saturday, December 8	8:00 am – 7:00 pm
Sunday, December 9	7:30 am – 4:00 pm
Monday, December 10	7:30 am – 4:00 pm
Tuesday, December 11	7:30 – 11:30 am



• Hotel Information Bring your hotel confirmation information with you

#### • Hotel Help Desk

Located in Lobby D of the Convention Center for Onsite Services or call 619-525-6254 during Registration Hours



#### Checklist

- Have you placed your orders for furnishings, labor, utilities, etc.?
  - Electrical distribution in your booth
- Prepare your shipment
  - Advance warehouse deadline Thursday, November 29
  - Show site shipments may arrive starting on Thursday, December 6
- Confirm your appointment for 2019 space selection
  - Week of November 26<sup>th</sup>
- Review the Exhibitor Rules and Regulations
- Download the 2018 ASCB | EMBO Meeting App coming soon



#### Checklist

- Hold a pre-show briefing with your team to review your exhibit information, plans, etc.
- Create a binder/Dropbox folder with:
  - Copies of all your exhibit related orders
  - Hotel Confirmation
  - Registration Confirmation
  - Insurance Document
  - Shipping Manifest/Tracking Information
  - Return Shipping Information/Labels
  - Pertinent Contact Information for onsite



### <u>Upon Arrival – San Diego Convention Center</u>

- Pick up and distribute badges
  - Exhibitor Registration will be located in Lobby D
- Go to your exhibit space and review
  - Freight has been delivered and is accounted for
  - Furnishings, carpet, have been delivered/ installed as ordered
  - Utilities have been installed
  - If you ordered labor from Freeman check in at the Labor Service Desk
- Onsite Exhibitor Services
  - Freeman Service Desk
  - Other Official Contractors
  - Exhibit Floor Management





### <u>Upon Arrival – San Diego Convention Center</u>

- Exhibit Sales and Housing Office for 2019
- Advertising Sales
- Sponsorship Opportunities





## **Upon Arrival – San Diego Convention Center**

- Floor Managers
  - Contact with policy or general meeting questions
- Empty containers/cartons
  - Once unpacked and set up please empty stickers with your company name and booth # on any items you will need to have stored
  - Empty stickers are available to the Freeman Service Desk
  - Return of empties takes place after exhibits close and aisle carpet is removed



## <u>Upon Arrival – San Diego Convention Center</u>

- Reserve space for the 2019 ASCB | EMBO Meeting
- Submit Housing request for 2019
- Review all Invoices
- Return your lead management devices, if applicable
- Make arrangements for outbound shipping
- Make and/or confirm dismantle labor arrangements



# Security Tips:

Nothing will ruin a successful exhibit experience more than the loss or theft of expensive equipment and products. Here are some basic steps you can take to deter theft:

- Empty cartons and crates are not in a "secure area." Do not store valuables in them.
- Mark all crates and cartons with your company's name and address
- Report any loss or damaged cartons to Exhibit Management
- During set up, place your products where they are visible from your working area
- After setting up your exhibit, conduct a visual or photo inventory of your displayed products.
- Treat especially valuable goods such as prototypes are irreplaceable. If they truly are one-of-a kind, hire security to watch your materials when the exhibits are closed.



# <u>Security Tips – continued</u>

- All laptops, tablets and other electronic devices are vulnerable to theft.
- Do not leave purses, briefcases, or other valuables behind drapes or underneath tables. This is the first place a thief will target.
- Always be aware of your surroundings and acknowledge anyone entering your booth space. This will deter and possibly prevent any theft of damage.
- At the closing of the Learning Center (exhibit hall), do not leave your booth immediately due to a high volume of activity on the floor. This will help deter unauthorized access to your booth or property.
- When your crates have been returned to your booth for move out, make certain all items are accounted for.
- During move out, stay with your exhibit until your empty cartons are delivered and your goods are package, sealed, properly labeled. Remember to submit your Material Handling Agreement to Freeman.
- Always remove your badge once you leave the San Diego Convention Center.



# **Exhibiting Tips**

Maximize your exhibit experience, a few reminders of how to:

- Engage Attendees
- Obtain Customers
- Establish a Connection
- Generate Leads



# **Exhibiting Tips**

#### DO:

- Be present in your exhibit space and greet attendees and other exhibitors warmly
- Engage attendees in friendly conversation; establish a connection
- Make visitors happy they stopped and thank them for stopping
- Have a system for capturing, qualifying and following up on leads
- Keep your exhibit space neat and clean
- Have staff in your exhibit space at all times
- Have sufficient staffing to allow for rest and breaks
- Dress in a professional manner and wear comfortable shoes



# **Exhibiting Tips**

Avoid these traffic-stoppers:

- Distractions (eating, chewing gum, reading)
- Talking or texting on your mobile device while in your space
- Standing with arms crossed body language
- Engaging in conversation with fellow exhibit staff while attendees are nearby



### **Post-Meeting**

- Follow up on leads and new contacts
- Start a folder with information on the 2019 ASCB | EMBO meeting
- Confirm all your outbound freight has been received







# Thank you for your participation in today's webinar.

Please contact Sharon if you have any exhibits related questions. Email: <u>sharon.wong-stewart@spargoinc.com</u>

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