

FACILITY SERVICES 2017



INTERNET SERVICES

The Salt Palace Convention Center is committed to delivering high quality Internet service. We have multiple carriers and leading-edge infrastructure. Our services are provided over a versatile system that can be tailored at the request of each event, operating multiple networks and provide access for thousands of users throughout the facility.

- High-speed Internet access is available anywhere in the facility over our in-house fiber optic network.
- Choose from individual services options to building-wide networks.
- Wired services are delivered by Ethernet-based connectivity using Category 5 wiring with RJ45 terminations.
- Once installed, Internet service is active 24-hours a day for the duration of the event.
- There are no firewalls or filters on the Internet service. Guests are encouraged to have up-to-date anti-virus software installed on computers and consider the use of a personal firewall.



Wired Internet services are highly recommended for all critical event services including, but not limited to, presentations, registrations, on-line sales or web-based streaming.

Wired Internet

INTERNET BASIC: Up to 3 Mbps, user name/password for one computer included. For standard web-browsing and email access. An Internet browser (ex. Chrome, Firefox, Explorer) is required to use this service. Internet Basic provides access for one device, access for additional devices can be purchased.

INTERNET PLUS: Up to 5 Mbps, user name/password for one computer included. Increased bandwidth for web demonstrations, on-lines sales, etc. An Internet browser (ex. Chrome, Firefox, Explorer) is required to use this service. Internet Plus provides access for one device, access for additional devices can be purchased.

INTERNET PREMIUM: Up to 10 Mbps. One public IP address included. For interactive demonstrations, streaming applications, VPN's, network printers, etc. Additional IP addresses can be purchased.

COMPLETE NETWORK: Internet Plus service packaged to include access for up to five devices, all networking equipment and labor. This service can be set-up to use either a login and password or public IP addresses. Internet package with access in a single location for up to five devices, **ALL NETWORK EQUIPMENT AND LABOR INCLUDED**. Choose from a 5 Mbps or 10 Mbps package. An Internet browser is required for the 5 Mbps package. The 10 Mbps package includes public IP addresses for each device.

PRIORITY INTERNET PACKAGES: Multi-location Internet packages. Includes service in up to five locations, additional locations can be purchased. Choose from public IP addresses or private DHCP addresses.

INTERNET DEDICATED: Dedicated, high-bandwidth service (20 Mbps +). Includes drop to one location and one public IP address. Additional IP addresses and additional locations can be purchased.

PRIVATE NETWORK (VLAN): Point-to-point wired VLAN. Connectivity from a point of origin (server room, NOC, Speaker Ready Room, etc) to desired drop location (meeting room, registration, kiosks, etc).

Wireless Internet

SP GUEST: Salt Palace Convention Center guests can enjoy complimentary Wi-Fi in designated lobby areas and all meeting rooms. 1.5 Mbps service, for light web browsing. Available in 30-minute increments. Need more time? You can upgrade your Wi-Fi. 3 Mbps (2x faster and no time out after 30 minutes). \$14.95 per device per day. Service is purchased on-site with a credit card.

SP PREMIUM*: High-speed, Business-class wireless Internet service available throughout the facility. For Internet browsing, web demos, online sales, etc. Cost is \$59.99 per device, per day. Service is purchased on-site with a credit card.

CONNECT! SPOT*: High-speed, Business-class wireless Internet for exhibit booths. Designed for those who utilize multiple wireless devices and wish to provide easy Internet access to staff and/or their guests. CONNECT! Spot services are available for 25, 50 or 100 guests and include a custom network name and password.

***these services are broadcast in the 5 GHz frequencies only. You must have a wireless adapter capable of 802.11 a, a and n or ac. Wireless-AC USB adapters are available for purchase in the business center if needed.**





TELEPHONE SERVICES

Analog telephone lines available for voice and data. Choose from single, multi-line handsets, and conference speaker phones sets. Lines can be programmed with features such as toll restriction, line hunter/rollover, call waiting and voice mail.

- VoIP to analog technology
- You must dial "9" to reach an outside line
- Active 24-Hours a day after installation
- One, single-line telephone handset rental is included with all orders
- Multi-line and speaker/conference sets are available for rent.

ANALOG TELEPHONE LINE: Standard line used for telephone calls, faxing and credit card terminals.

Our lines are VoIP converted to analog. They may not work on older credit card or fax machines. Limited number of POTS lines available.

POLYCOM CONFERENCE PHONE SET: Large speaker for conferencing with a group.

PROGRAMMING: Additional features line call rollover, toll restriction and voice mail can be programmed onto an analog phone line.

Digital Telephone lines and handsets are also available. Call for additional information.

CABLE TELEVISION SERVICES

Keep up with breaking news or make sure your attendees can watch that big game! Comcast Cable Television services can be ordered in any exhibit hall or meeting room. Local channels and most standard cable channels are available. Many channels available in HD. A Comcast cable box and remote will be issued to you when the service is installed.

HDMI Cable and television set not included.

CBS (KUTV) Ch. 2 / 654 HD
ABC (KTVX) Ch. 4 / 652 HD
NBC (KSL) Ch. 5 / 653 HD
FOX (KSTU) Ch. 13 / 655 HD
CW (KUCW) Ch. 15 / 656 HD
KJZZ Ch. 3 / 657 HD
PBS (KUED) Ch. 7 / 658 HD
ION Ch. 16 / 648 HD
HISTORY Ch. 677 HD
CSPAN2 Ch. 19 /
CNBC Ch. 23 / 708
NBC Sports Ch. 34
ESPN Ch. 35

ESPN2 Ch. 36
CNN Ch. 41 / 685 HD
MSNBC Ch. 48
USA Ch. 676 HD
E! Ch. 59
STYLE Ch. 60
CSPAN Ch. 78
BBC Ch. 162
BRAVO Ch. 181 / 707 HD
NHL Ch. 261
NBA TV Ch. 266 / 694 HD
ESPNU Ch. 400

ENGINEERING SERVICES

WATER FILL / EMPTY: One time fill for a single container (hot tub, aquarium, fountain, etc) and a one time empty.

COLD WATER CONNECTION: Water connection with 3/4" standard hose bib with shut-off.

DRAIN LINE: Gravity flow drain line. Semi-rigid PVC. Slip-fit with hose clamp connection. Location must be in close proximity to a floor box.

COMPRESSED AIR CONNECTION: 100 PSI. 3/8" quick universal disconnect and c/o valve.

NATURAL GAS CONNECTION: 1/2" quick disconnect Regulator not included. Equipment must have 1/2" NPT male fitting to adapt to.

IMPORTANT! Air, Water & Natural Gas services are available in exhibit halls only. Some service are limited to select areas.

Halls A-E: Water connections and compressed air at columns. Natural gas on west wall only. Drain in floor boxes.

Halls 1-4: Water connections and compressed air in floor boxes. Drain in floor in limited areas. No natural gas.

Halls 4 (expansion area) and Hall 5: Water connection and compressed air are available at select columns. Natural gas is dropped from the ceiling on the south end. Drain in floor boxes.